

SERVICE AGREEMENT

Web Design Services for Gaming Communities & Servers — CommunityXP

By completing your purchase, you agree to the terms outlined below.

1. PRICING & SERVICE PLANS

Pricing is based on the scope of work for your project. After a brief discussion of your needs, you'll receive a custom quote before any work begins — no surprise costs.

Scope generally falls into two categories:

- Lightweight builds — e.g. a single hero/landing page with a focused call-to-action (such as a download button). Priced lower, reflecting the smaller scope.
- Full website builds — multiple pages, store integration, and custom features. Priced at full rate, reflecting the full scope.

Your quote will specify exactly what's included for your project and the total price. Two payment options are available on any quote, regardless of scope:

Plan	Details
One-Time Payment	Full quoted price, paid upfront. Full ownership — client retains the website after delivery. Domain renewal costs are the client's responsibility going forward.
Payment Plan	Quoted total split into 6 equal monthly payments. Website remains live while payments are active. If a payment is missed, the website will be taken down within 7 days of the missed payment.

2. WHAT'S INCLUDED

Included features depend on the scope you choose and will be listed in your quote. Every project, regardless of scope, includes:

- Custom design tailored to your server or gaming community
- Revisions during the build phase — we work with you until you are satisfied
- Ongoing support for small changes after launch (see Section 4)
- Larger-scope projects may also include store integration, multiple pages, or custom functionality, as specified in your quote.

3. DELIVERY & OWNERSHIP

Once your website is delivered and fully paid for (or the 6-month plan is complete), you own it. We will provide you with all necessary files and access credentials.

**You are responsible for maintaining your domain registration going forward.
(this only applies to the people who already have a custom domain)**

For payment plan clients, ownership transfers upon completion of all 6 monthly payments.

4. POST-LAUNCH CHANGES & REVISIONS

We want to support your continued growth. Here is how post-launch changes work:

Change Type	Cost
Small updates (text, images, colors, minor tweaks)	Free — no charge
Major redesign	There will be a one time payment depending on scope of work (quoted in writing before work begins)

We will always provide a written quote before beginning any paid work. No surprise charges.

5. PAYMENT PLAN TERMS

If you choose the payment plan, the following conditions apply:

- Your monthly payment amount is your quoted total divided evenly across 6 months.
- Payments are due monthly on the same date you initially signed up.
- If a payment is missed or fails, you will be notified immediately.
- Your website will be taken offline within 7 days of a missed payment.
- To reactivate, the outstanding payment must be brought current.
- After all 6 payments are completed, the website is fully yours — no further monthly fees apply.

6. CLIENT RESPONSIBILITIES

To ensure a smooth and timely build, you agree to:

- Provide all necessary content (logos, text, images, branding assets) in a timely manner.
- Respond to our communications within a reasonable timeframe to avoid project delays.
- Pay for and maintain your own domain registration independently.
- Not resell, redistribute, or represent our work as your own template or product.

7. REFUND POLICY

Because all websites are custom-built to your specifications, we do not offer refunds once work has begun. If you have concerns about your project prior to commencement, please contact CommunityXP — we are happy to clarify scope before any work is initiated.

8. ACCESSIBILITY DISCLAIMER

CommunityXP applies commercially reasonable accessibility practices in accordance with WCAG (Web Content Accessibility Guidelines) where included in the scope of work. This does not constitute a guarantee of legal compliance with the Americans with Disabilities Act (ADA) or any other accessibility law or regulation, nor a guarantee that the delivered site will be free from accessibility-related claims or litigation.

Client acknowledges that full accessibility compliance is an ongoing process that may require periodic review beyond the initial delivery, and that CommunityXP is not a legal advisor and provides no legal opinion regarding compliance status.

If you have any questions please reach out before completing your purchase and we will be happy to assist you.

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